



License terms and conditions of the use of Applications and Templates placed on the Creatio Marketplace

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Before installation, copying or other usage of Applications and Templates placed on the Creatio Marketplace (hereinafter referred to as Modules), it is necessary to read the conditions of these License terms.

Installation, copying or other use of the Modules means that the user fully agrees to the License terms and conditions and accepts all obligations that arise in connection with the use of the Module. The License terms and conditions make up an accession agreement. The use of Modules is possible with full and unconditional acceptance of these Terms and conditions.

If the user does not agree to accept these License terms, the user does not acquire the right to use the Modules, and this user is obliged to remove all their components from his / her computer.

1. Definition of terms

- 1.1. **«Software»** — programs for electronic computers presented in objective form as a set of data and commands intended for the operation of computers and other computer devices in order to obtain a certain result, including the audiovisual displays generated by them, the accompanying documentation, as well as their updates.
- 1.2. **«Module»** — Applications (Software solutions, Add-ons, Connectors) and Templates developed by the technological partners of the Creatio group of companies, and placed on the Creatio Marketplace. All provisions of these Terms apply to the Module as a whole and its possible components. The module is licensed as a separate computer program, its components can not be separated and used on different computers. Hereinafter it shall be specified as "Module" and as "Software".
- 1.3. **«License agreement»** means an agreement between the user of the Software (Licensee) and the owner of the Software or its authorized person (Licensor) to grant the Licensee a non-exclusive license to use the Software.
- 1.4. **«Licensor»** means the software owner or a person authorized by the software owner to grant non-exclusive licenses to use the Software.
- 1.5. **«Licensee»** — a person who, in accordance with the terms of the License agreement, has received a license to use the Software.

2. Software terms of use

2.1. General terms and conditions

- 2.1.1. The Licensor in accordance with the concluded License agreement provides, and the Licensee accepts and pays for a non-exclusive license to use the Software defined in the License agreement, within the limits and in the manner specified in the License agreement and these Terms and Conditions, which make up an integral part of the License agreement.

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Any use of the Software in violation of these Terms shall be deemed a violation of Licensor's rights and shall be sufficient to deprive Licensee of the licenses granted under the License agreement.

2.3. The restriction on reverse engineering and decompilation

One shall not reverse the technology or decompile the Software except and only to the extent that such action is expressly permitted by applicable law, notwithstanding this limitation in the Agreement.

2.4. Limitation of the liability

- 2.4.1. Licensor guarantees that it has the right to license the use of the Software under these Terms and the License agreement.
- 2.4.2. The right to the Software is provided "as is", which means that the Licensee agrees that any Software is not error free. The Licensee assumes all risk associated with the use of the Software.

- 2.4.3. The Licensee acknowledges that it is aware of the functional properties of the respective Software. The Licensee bears the risk of compliance of the Software with his / her wishes and needs, as well as the risk of compliance with the terms and scope of the rights granted to his / her wishes and needs.
 - 2.4.4. The Licensor is not responsible for failures of the Software relating to the action of malicious programs on technical resources of the Licensee.
 - 2.4.5. All costs associated with access to the Internet, payment of traffic, etc., are borne by the Licensee independently.
 - 2.4.6. The Licensee is responsible for the actions of its users who have access to the Software. The Licensor shall not be liable for unauthorized access to the Software, which is a consequence of Licensee's failure to protect information about user registration names and/or passwords of its users.
 - 2.4.7. The Licensee is responsible for the content of all materials that it posts through the Licensor's website.
 - 2.4.8. The Licensee shall not damage, block, overload or otherwise damage the network, servers where the Software is installed (if the Software is installed in cloud mode). Otherwise, the Licensee shall be obliged to compensate for the losses caused by the above actions, and the Licensor shall have the right to suspend the licenses until the Licensee ceases such actions and the losses caused shall not be duly compensated.
- 2.5. The Licensor shall not be liable if the software malfunction is the result of incorrect use or malfunction of Licensee's hardware.
 - 2.6. The Licensor shall not be liable for interruptions in operation, incorrect operation of telecommunication and information flows, interruptions and delays of communication that are inherent in the interconnection (Internet). The Licensee acknowledges that problems with Internet access, including hardware, software and network failures, hardware damage or overloading, and problems configuring Licensee's computers and networks, shall prevent, interrupt, delay access to Licensor's website and / or Software. The Licensor shall not be liable for any obstacles, interruptions or unavailability of its web page and / or Software related to problems with Internet access and / or configuration of Licensee's computers and networks.

3. The technical capabilities and operating conditions of the Modules

Information about the technical capabilities and operating conditions of the Modules is recorded on the corresponding page of the Module on the Creatio Marketplace website.

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