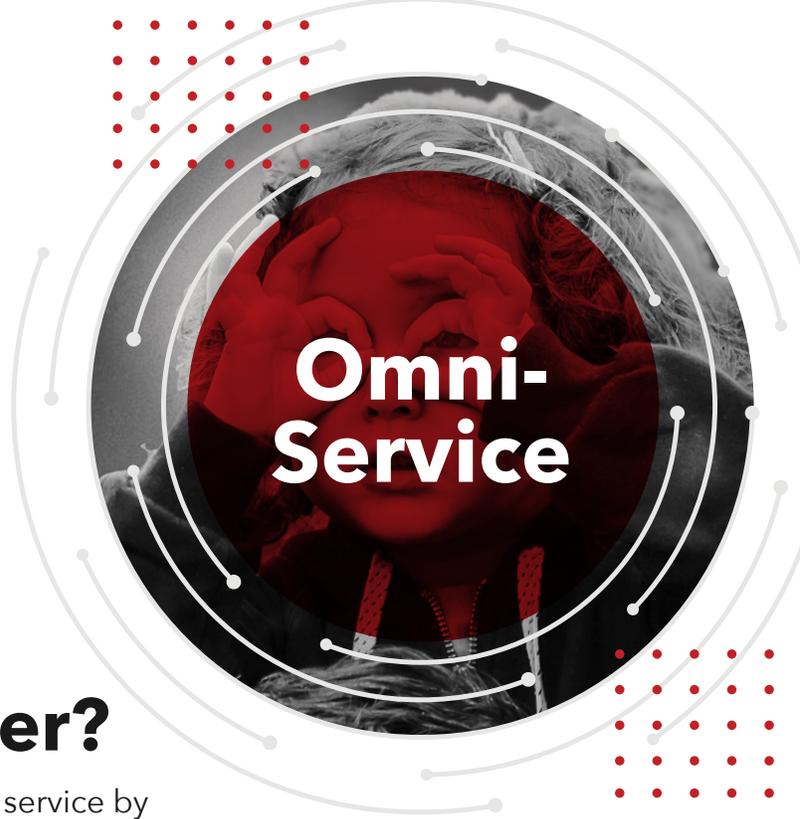




Keen360

Request a Demo
demo@keen360.com



Omni-Service

Looking to serve your customers better?

For organizations seeking to transform customer service by offering omni-channel communications across email, web pages, service portal, text, and voice

1

Cases & SLAs

Manage cases / tickets, optionally per formal SLAs, on a unified database and communications platform

2

Queues & Routing

Perform triage, dispatch / assignment, escalation, and resolution via managed queues

3

Convenience & Satisfaction

Enable customers to engage when and how they prefer, receiving quality services at costs you can afford

4

Text Channel

Deploy bot-powered and / or human-powered text service via our solution partner, Beesender

5

Voice Channel

Add enterprise-caliber voice service, including automated voice-to-text, from our partner, Velvetech

6

Rapid Deployment

Deploy platform in 2-3 weeks, optionally with Keen360 BPO providing agents / operators

Keen Omni-Service

Our solutions are powered by

Creatio



low-code BPM & CRM



attractive economics



industry awards