



# BROWSER FILE VIEWER ADD-ON User Guide

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# Browser File Viewer add-on

## Creatio

Creatio is a low-code software-as-a-service solution for process management and CRM. The Creatio solution stack included Studio Creatio, a low-code platform, Sales Creatio, a sales force automation program, Marketing Creatio, and Service Creatio. It can be utilized to automate company processes, implement rules, and create third-party connectors. The framework was built in .NET, and customizations and scripts are built either in C# (server-side code) or JavaScript (client-side code).

The Creatio Partner Network is a global network of more than 700 businesses located in 110 nations. Recently, Creatio launched the No-Code Magic Campaign to Promote the Power of No code. Creatio is a next-generation CRM that can be the ideal instrument to help businesses become customer-centric enterprises by giving customers a seamless, consistent experience as they transition from leads to loyalty.

## Browser File Viewer add-on

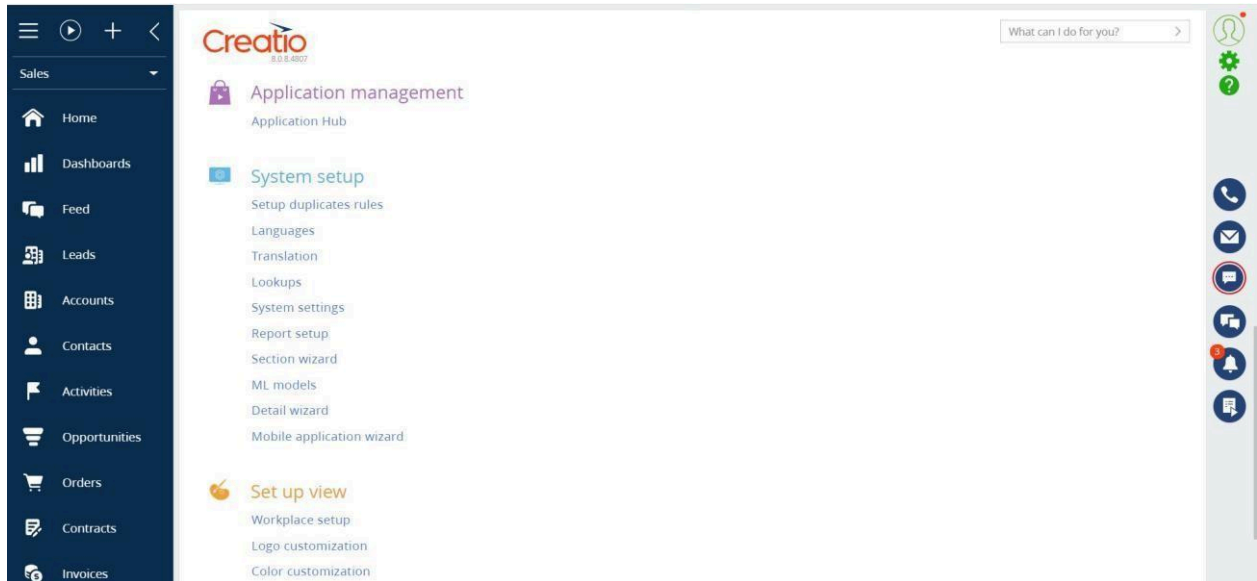
Browser File Viewer for Creatio is an add-on to preview attachments like .pdf, .png, .mp4, and more browser-supportable files in the browser that you normally wouldn't be able to view from Creatio.

**Note:** The Browser File Viewer add-on also supports .docx files with Word to PDF conversion using the Aspose PDF service. Additionally file preview supports .eml and .msg files as well using the Aspose Email Service.

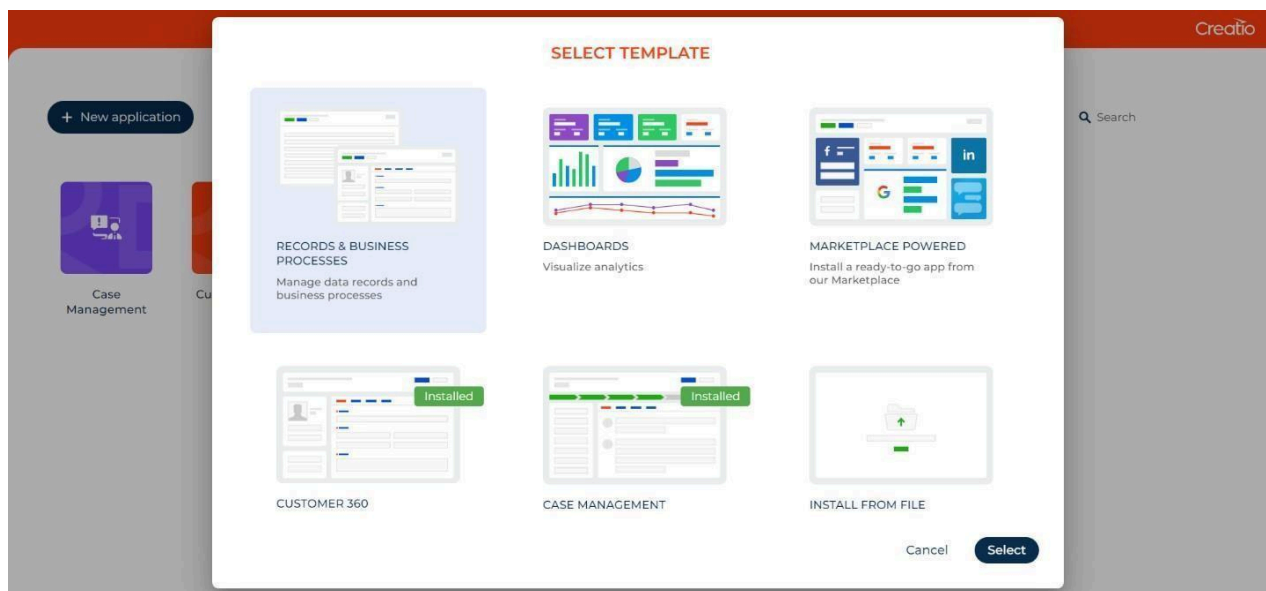
## Setting up the add-on

To start off with setting up the add-on in your instance, please follow the below steps.

- First, go to the Application HUB and Install the add-on through the Marketplace.
  - o Go to the Application HUB.

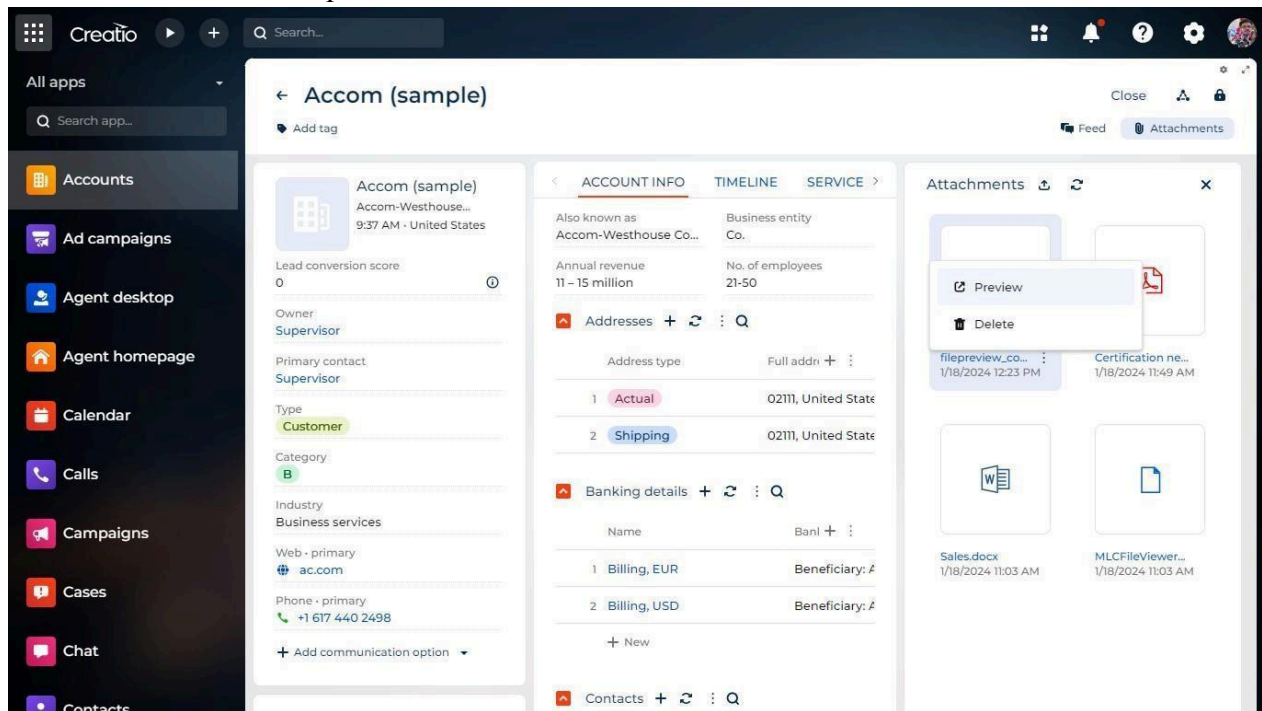


- o Click “New Application”
- o Select “Marketplace Powered”

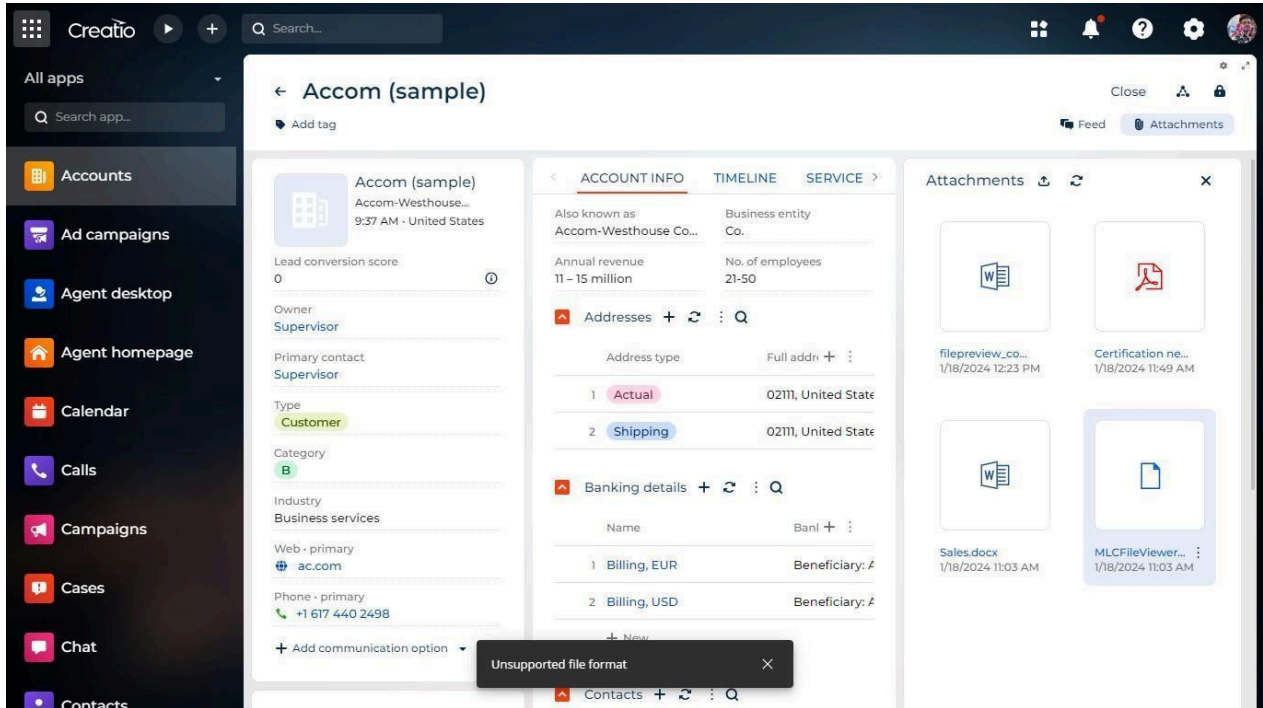


- Then Search for "Browser File Viewer add-on" from Mitra Innovation and click "Install".
- Then the preview button will be available for all the out-of-the-box attachment details. Also supports custom attachment details if we have more than one attachment detail in the same section.

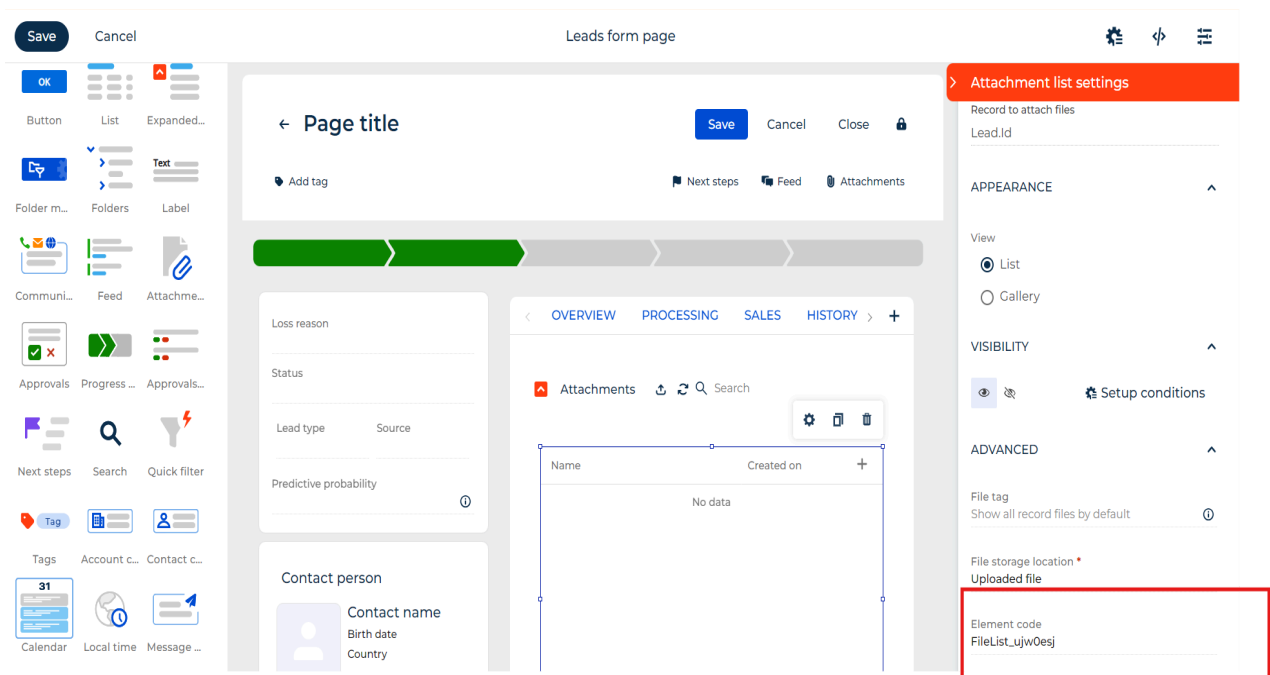
- In the **Freedom UI** sections, locate the preview option positioned above the delete option within the more options menu associated with each attachment.



- If the attached file is in one of the supported formats, clicking "Preview" will open the file in a new tab.
- In case the format of the attached file is not supported, such as with zip files, clicking on "Preview" will trigger a toast notification indicating "Unsupported file format"



- Enable the preview button for other than the out-of-the-box attachments in the Freedom UI Section



- Copy and paste the code below to the relevant form page where the new attachment is added under the **viewConfigDiff**.

```

"rowToolBarItems": [
    {
        "type": "crt.MenuItem",
        "caption": "Preview",
        "icon": "open-button-icon",
        "clicked": {
            "request":
                "mitra.previewButtonClicked",
            "params": {
                "itemsAttributeName":
                    "FileList_ujw0esj",
                "recordId":
                    "$FileList_ujw0esj.FileList_ujw0esjDS_Id",
                "fileName":
                    "$FileList_ujw0esj.FileList_ujw0esjDS_Name",
                "convertWordToPDF":
                    "$ConvertWordToPDF",
                "dataSourceName": "FileList_ujw0esjDS"
            }
        }
    },
    {
        "type": "crt.MenuItem",
        "caption": "DataGrid.RowToolBar.Delete",
        "icon": "delete-row-action",
        "clicked": {
            "request":
                "crt.DeleteRecordRequest",
            "params": {
                "itemsAttributeName":
                    "FileList_ujw0esj",
                "recordId":
                    "$FileList_ujw0esj.FileList_ujw0esjDS_Id"
            }
        }
    }
]

```

- Replace the element code everywhere in the code, the same as your exact element code
- Save the code changes.
- In the **Classic UI** sections' attachments segment, select one record to see the preview button.

Administrator

What can I do for you? **Creatio** 8.1.2.3842

Order and Contract

Home  
Orders  
Documents  
Invoices  
Contracts  
Products  
Invoices  
Contacts  
Contacts  
Orders

Full job title:  
Mobile phone:  
Business phone:  
Email:

Account: Our company  
Type: Our company  
Owner: Supervisor

< LINE ENGAGEMENT COMMUNICATION CHANNELS CURRENT EMPLOYMENT HISTORY ATTACHMENTS AND NOTES FEED >

Attachments

Name	Description	Type	Created on	Created by
113 - Cheque book Yes (Collect from Branch)-v02032021 (1).pdf		File	3/7/2024 7:11 AM	Supervisor

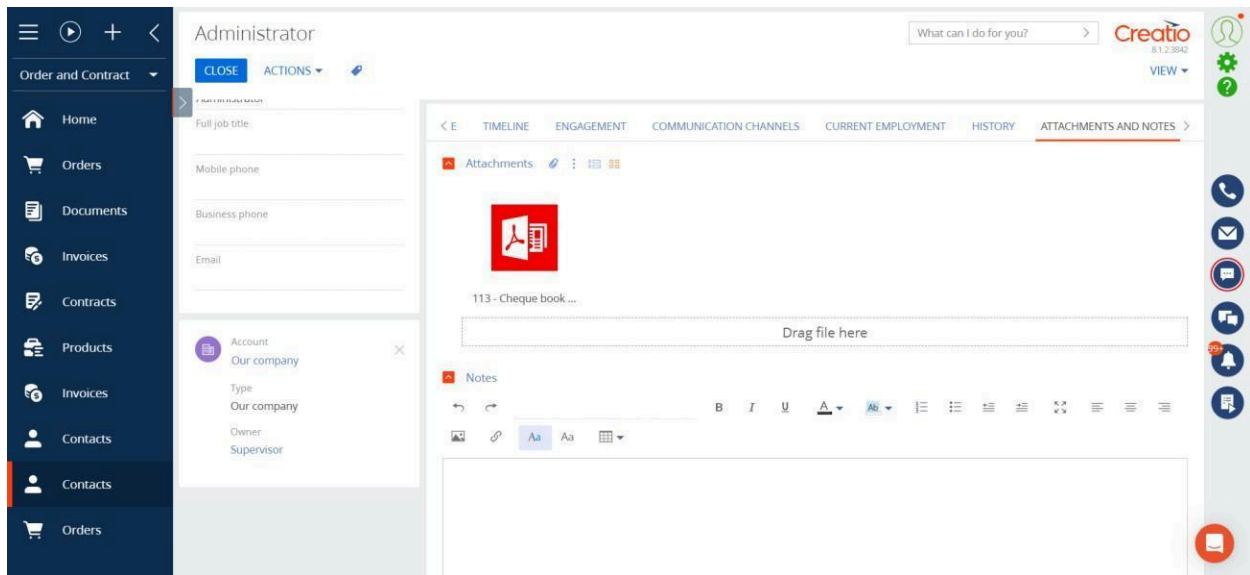
PREVIEW

Drag file here

Notes

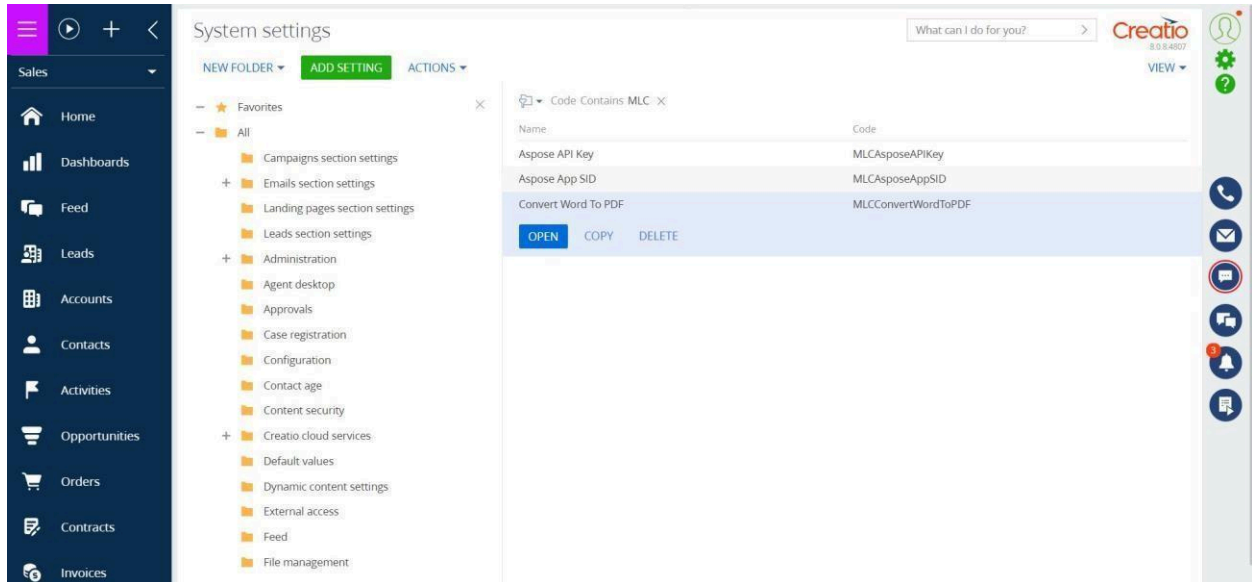
B I U A Aa Aa

Note: In the classic UI, the Preview button will not be available for the tile view.



## Add-on Related System Setting

- After Installation has succeeded, if you wish to preview .docx files or .eml/.msg files, go to the system settings. Then Search for the below-mentioned system settings.



- The “Convert Word To PDF” system setting is true, only fill the remaining system settings values default value set to false.
- Register for the Aspose PDF service (<https://products.aspose.cloud/pdf/net>), add an application (My Apps> Add an App), and get access keys (Client Secret, Client ID).
- Fill in the system settings "Aspose API Key" (Client ID) and "Aspose App SID" (Client Secret) with the data from the above item, respectively.

## Contact Us

For more details, please contact us.

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