

User Guide MS Forms to Creatio Connector

This guide enables you to seamlessly connect your Microsoft Forms via Power Automate with your Creatio data, allowing you to create automated and efficient workflows for processing form data.

1

Create / Choose your Microsoft Form

Build your MS Form with all the required fields/questions or choose an existing one.

2

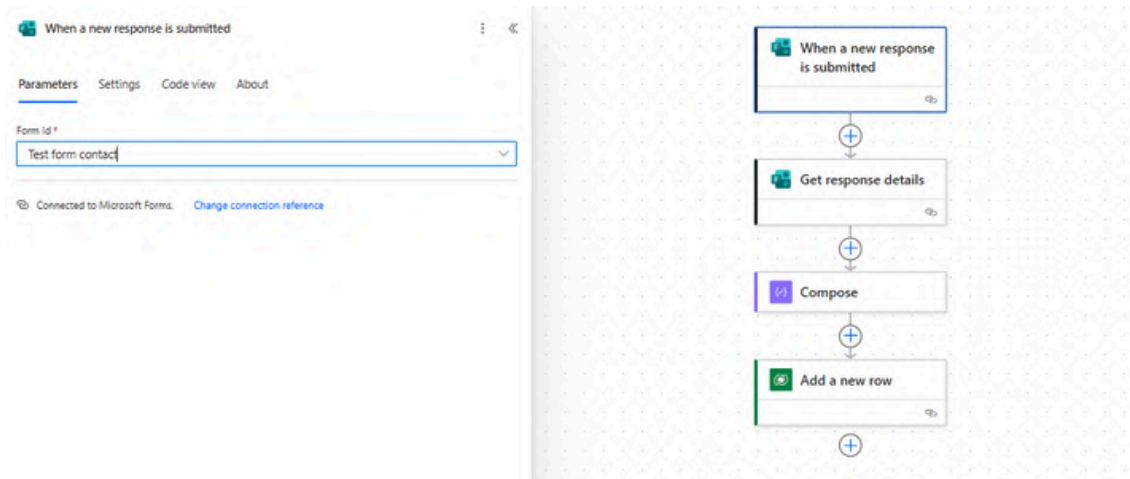
Update the "Test Form Submission" flow within Power Automate

In Power Automate you should find your flow in "Shared with me" tab:

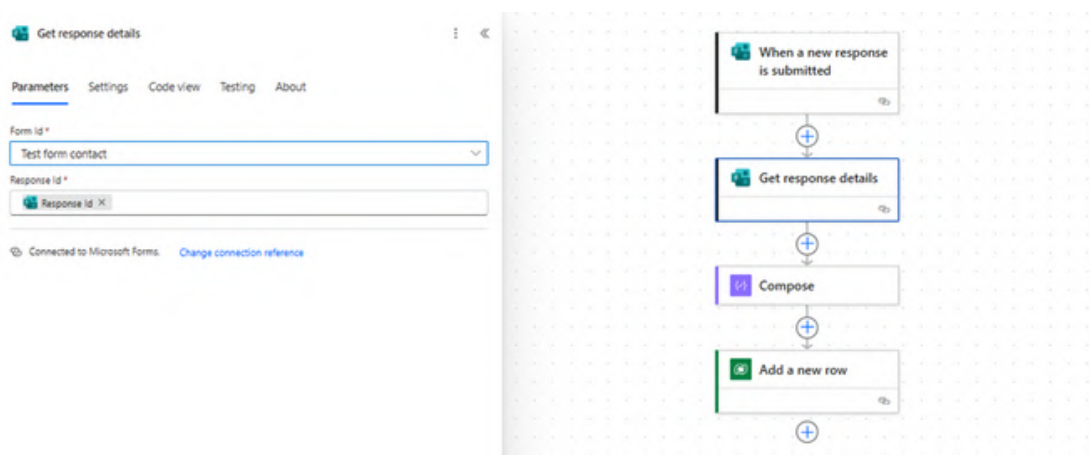
- Open the "**Test Form Submission**" flow.
- Click Edit.
- Locate the first step titled "**When a new response is submitted**".
- In the Form Id dropdown, select your Microsoft Form.
 - If your form is not visible:
 - Click "Change connection reference".
 - Choose "+ Add new connection" and sign in using your account that owns the form.
 - Make sure the selected form matches the one you intend to map.

2

- This trigger ensures the flow activates every time a user submits a response to your chosen form



- Scroll down to the “**Get response details**” step:
 - Change the connection here as well.
 - Set the Form Id to the same Microsoft Form used in the trigger above.



- Click **Save** and **Publish** the flow once all changes are made.

3

Update the “Forms to Creatio Connector” Flow

In Power Automate you should find your flow (Share with me):

- Open the “**Forms to Creatio Connector**” flow.
 - Click on Edit
 - Click on the first step: “**When a new response is submitted**” trigger: Select the **same Form Id** used in the Test Form Submission flow.

The screenshot shows the configuration for the 'When a new response is submitted' trigger in a Power Automate flow. The left pane displays the 'Parameters' tab with 'Form id *' set to 'Test form contact'. The right pane shows the flow canvas with the trigger at the top, followed by 'Get response details', 'Compose 3', and 'List rows 1'.

- In the “**Get response details**” action: Also select the same form.

The screenshot shows the configuration for the 'Get response details' action in the same Power Automate flow. The left pane displays the 'Parameters' tab with 'Form id *' set to 'Test form contact' and 'Response id *' set to 'Response id'. The right pane shows the flow canvas with the trigger, 'Get response details', and 'Compose 3'.

- Both steps must use the same Form ID to ensure a correct mapping and right data retrieval.
- Click **Save** and **Publish** the flow.

4

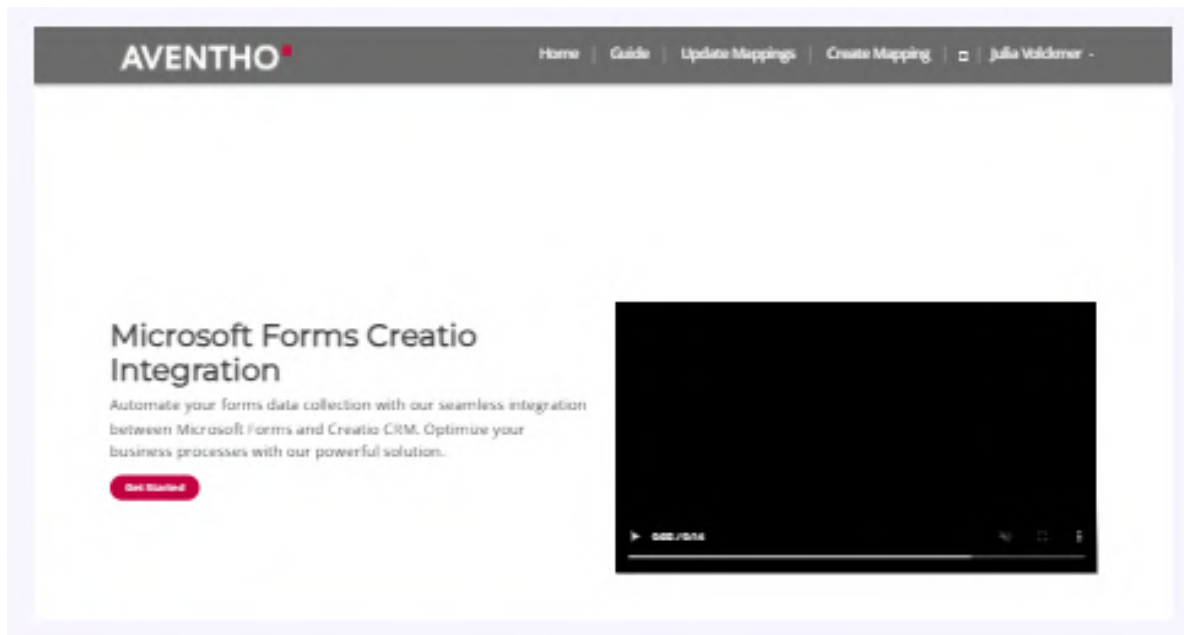
Submit the Form Once

Go to your chosen Microsoft Form and fill out the form once to generate a test response. This helps us fetch the field IDs for you to map the data fields later.

5

Go to Power Pages and look for the site URL that ends with “.powerappsportals.com”

- Open the Site
- Click on the **“Create Mapping”** menu item on top



6

Enter Mapping Details

Map Microsoft Form to Creatio

Form Name:

Enter your form name

Form ID:

Enter your form id

Creatio Object:

Select Creatio Object

Mapped Fields:

+ Add Mapping Row

ID Show MS Field IDs

Save Mapping

- Enter the **Form Name** and **Form ID**.
- click “**Show MS Field IDs**”.

Question IDs

Close

- Form ID: `_j76a37o8UmXqd4UFV6SEUg9Gkja_QtNiHeBlz13XNVUOEM4w1B8OFY0QUZEMkdBMkYzUDdNUTVKT54u`
- `r63e69c2026c242dcaae51b00c08fc1`: Test123
- `r3e24ffc0c1444732a855cd68834ce520`: Test@gmail.com
- `r151c4a7520b049088f7b06709ccd3e99`: Female
- `r247d5466c86d4c758b1813eccf06e4da`: +491234567890
- `r5d4909ab1d304008b33a3164f1a4bb8e`: Germany

- This displays the list of field/question IDs generated by your form and the last submitted example so that you can recognize it easier.
- You can click the copy icon to easily copy any Form ID or Question ID.

7 Select Creatio Object

Choose the relevant Creatio object from the dropdown.

8 Map each Microsoft Form field to its corresponding Creatio field

For each row:

- Enter the MS Form Field Label (e.g., “Email”)
- Enter the Question ID (retrieved from the form response). Use the copy symbol to copy it.
- Select the matching Creatio Field from the dropdown.

You can click “Add Mapping Row” to add more field mappings as needed.

Form Name: Test

Form ID: _j76a7f08UmXq04UFV6SEUp9Gkja_QtNH8t0t3XNVU0EM4WBB0FYQZEMk0BMYzUd0NUTVK

Creatio Object: Contact

MS Field Label	Question ID	Creatio Field
Name	r53e69c2026c242dcaeee5	Name
Email	r3e24f0c1444732a855c06	Email
Gender	r151c4a7520b0490887b06	Genderid
Phone	r247d5466c86d4c758b1813	Phone
Country	r5d4909ab1d304008b33a3164f1a4bb8e	CountryId

Question IDs

- Form ID: _j76a7f08UmXq04UFV6SEUp9Gkja_QtNH8t0t3XNVU0EM4WBB0FYQZEMk0BMYzUd0NUTVK
- r53e69c2026c242dcaeee51b00c08f1: Test123
- r3e24f0c1444732a855c068834ce520: Test@gmail.com
- r151c4a7520b0490887b06709cc03e99: Female
- r247d5466c86d4c758b1813eccc06e4da: +491234567890
- r5d4909ab1d304008b33a3164f1a4bb8e: Germany

Buttons: Add Mapping Row, Show MS Field IDs, Save Mapping

9

Save the Mapping

Click **"Save Mapping"** to store the configuration in Dataverse.

You are now all set, and all future submits for your form will be transferred to the right object (e.g. contact) in Creatio!

For each new form you want to integrate, repeat the same process - create the form or choose the existing one, configure both flows, submit a test response, and complete the mapping via Power Pages.

Form Name: Test

Form ID: _j76a77o8Um3q4UPV6SEUg9Gkja_Q2vH8t8tZ3XNVUcEM4WBBQFYQZEMk0BMYzUd8WUTVK

Creatio Object: Contact

Mapped Fields:

Form Field	Form ID	Creatio Field	Creatio ID
Name	r53e69c2026c242dcaae5	Name	
Email	r3e24ff0c1444732a855cd68834ce520	Email	
Gender	r151c4a7520b049088f7b06709cc3e99	Genderid	
Phone	r247d5466c86d4c758b1813ecce06e4da	Phone	
Country	r5d4909ab1d304008b33a3164f1a4bb8e	Countryid	

Question IDs

- Form ID: _j76a77o8Um3q4UPV6SEUg9Gkja_Q2vH8t8tZ3XNVUcEM4WBBQFYQZEMk0BMYzUd8WUTVK
- r53e69c2026c242dcaae51b00c08f1: Test123
- r3e24ff0c1444732a855cd68834ce520: Test@gmail.com
- r151c4a7520b049088f7b06709cc3e99: Female
- r247d5466c86d4c758b1813ecce06e4da: +491234567890
- r5d4909ab1d304008b33a3164f1a4bb8e: Germany

Buttons: Add Mapping Row, Show MS Field IDs, Save Mapping

How to change your mappings

10

To Update or Delete a Mapping, Use the “Update Mappings” Page

If you want to update or delete a saved mapping:

- Go to the **“Update Mappings”** page from the top menu
- Find the form you want to manage
- Click **“Update”** to edit the mapping
- Or click **“Delete”** to permanently remove the mapping from Dataverse

