



About company

Greeting

The world around us is changing at a staggering rate - only yesterday mobile apps, the Internet of Things, cloud services and artificial intelligence seemed like something unattainable, but today it is our everyday reality.

Information technology is firmly intertwined with the lives of people, business and government, reinforcing its position and importance.

Recognizing the importance of ICT and striving to develop it, Expert Pro has been providing professional IT services to companies and organizations since 2013. We build and maintain IT infrastructure and corporate networks, conduct information security surveys and advise on effective management of information technology in companies. During this time, we have implemented effective IT service management tools in our work and received ISO 9001:2015 certification.

We look forward to working with you!

Sincerely yours,
Director
Marina Nasirova



About company

Expert Pro was established in 2013 as a supplier of IT-services and today is one of the largest IT-companies in Uzbekistan and is a senior leader in the market of professional IT-services.

Our company pays special attention to professional development and the development of new competencies. In this area, we successfully cooperate with leading manufacturers of IT equipment and software, including HPE, Cisco, Oracle, Lenovo, Microsoft, NetApp, DellEMC, VMware, Naumen, Terrasoft, Directum, and others.

Expert Pro specialists' skills and experience are confirmed by international certificates, including HPE MASE Storage Solutions Architect, Cisco Certified Internetwork Expert, VMware Certified Professional - Datacenter Virtualization, Microsoft Certified Solution Expert and others.

About company

With many years of experience in IT management and project implementation, the Expert Pro team efficiently solves various tasks, including implementation, migration, modernization and optimization of information systems and complexes.

Today Expert Pro is a reliable IT partner for many organizations and enterprises in Uzbekistan and abroad, providing quality professional IT-services in accordance with best practices.

The company uses a quality management system and in December 2019 was certified for compliance with national and international standards ISO 9001:2015.

Thanks to the system and the accumulated IT expertise, Expert Pro ensures the implementation of projects of high quality and on time.



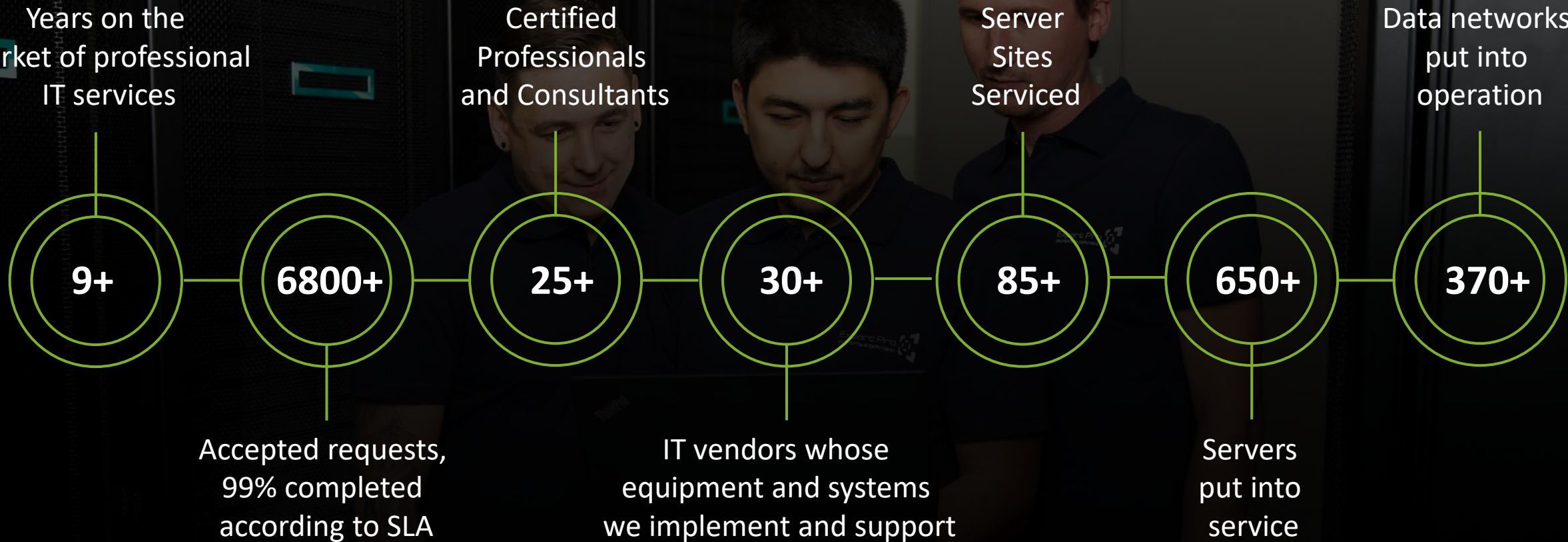
Quality management system
ISO 9001

- Customer focus
- Customer satisfaction
- Continuous improvement
- System/process effectiveness

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www.tuev-thueringen.de

Expert Pro in numbers



Mission and Vision



Vision

Strengthening of leading positions on the IT services market, development of professional competencies and trusting relationships with clients and business partners.



Mission

We discover the opportunities of information technology for innovative development of business and society.



Business Philosophy



Liability

We are reliable and honest about what we do. We are responsible for our work and fulfillment of obligations to the Client, guided by the norms of professional ethics.



Innovation

We are exploring new possibilities for better results. We invest in mastering of advanced information technologies and strive to be the first to apply them to solve our Clients' strategic tasks.



Competence

We are convinced that professionalism is a key factor in business relationships. Continuous professional development of employees allows us to offer our Clients effective modern solutions.

Corporate services



**Design and
implementation of IT
solutions**



**24/7 technical support
and maintenance**



**Information security
services**



**Consulting
and business process
automation**



Design and implementation of IT solutions

Expert Pro is:

Your reliable IT service provider



Design and building
of computer
infrastructure



Deployment
of wireless
networks



Building of telephony
and introduction
of videoconferencing

Using of modern tools for better results

Design and implementation of IT solutions

As part of this service, we perform:



**Design and
implementation
of IT solutions**

- Virtualization of desktop infrastructure (VDI, RDS);
- Virtualization of server infrastructure (VSI);
- Implementation of high-performance computer systems;
- Implementation of corporate e-mail;
- Building of distributed corporate data network;
- Implementation of information security system;
- Implementation of a teamwork system;
- Implementation of a monitoring and management system;
- Implementation of a data backup and recovery system;
- Implementation of a database management system;
- Implementation of a data storage system;
- Implementation of unified communications system;
- Implementation of server solutions.

24/7 technical support and maintenance

Expert Pro is:

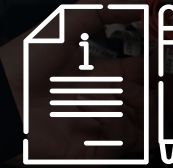
Provider of technical support and maintenance services



Compliance with the
terms of the service level
agreement



Support
of business-critical
systems



Maintenance
of IT-infrastructure

Saving IT resources from downtime - our specialists solve incidents quickly and successfully

24/7 technical support and maintenance

As part of this service, we provide technical support for the following IT infrastructure components:



**24/7 technical support
and maintenance**

- Server systems;
- Data storage system;
- Data transfer network;
- Uniform catalog services;
- Database administration systems;
- E-mail service;
- Data backup and recovery systems;
- Virtualization systems;
- Terminal access systems;
- System software;
- Teamwork systems;
- Monitoring and management systems;
- Unified communications system;
- Uninterruptible power sources.

Information security services

Expert Pro is:

Information security service provider



IT infrastructure
and security
survey



Identification
of IT threats
and risks to business



Provision
of practical
advice

**Get an independent expert assessment of
the state of your company's IT**

Information security services

As part of this service, we perform:



**Information security
services**

- MDR (management of detection and response to IS incidents);
- CISOaaS - information security consulting;
- Survey of information security management system;
- Penetration test.

Consulting and business process automation

Expert Pro is:

Business systems provider, ITSM consultant



ITSM

Implementation of a service approach to IT management



CRM

We set up a CRM-system for your tasks



BPM

Optimization and automation of business processes



EDMS

Improvement of the organization's document management system

Give yourself a competitive edge - implement effective management systems

Consulting and business process automation

As part of this service, we perform:



**Consulting and business
process automation**

- ITSM-consulting;
- Consulting and development of the terms of reference;
- Service Desk implementation;
- CRM-system implementation;
- BPM-system implementation;
- EDMS implementation;
- Optimization and automation of business process.

Expertise

IT vendors whose equipment and systems we implement and support:


Hewlett Packard
Enterprise

 Microsoft


CISCO


Asterisk

NAUMEN

DELL EMC

Lenovo

FORTINET

VERITAS

Terrasoft

COMVAULT 

vmware

VEEAM

 DIRECTUM

 paloalto
NETWORKS

ORACLE

 NetApp

 Polycom

Yealink

SOPHOS

IBM

 VINTEO

 VERTIV™

and other

We are trusted



МИНИСТЕРСТВО
ВНУТРЕННИХ ДЕЛ
РЕСПУБЛИКИ УЗБЕКИСТАН

 **KAPITALBANK**

 **HUMO**

 **DOLORES**TM
TRAVEL GROUP
Central Asia & Russia



ГЛАВНОЕ УПРАВЛЕНИЕ
ВНУТРЕННИХ ДЕЛ
Г. ТАШКЕНТА

 **InfinBANK**



НАЦИОНАЛЬНАЯ БИБЛИОТЕКА УЗБЕКИСТАНА
ИМЕНИ АЛИШИРА НАВОИ

 **DigID**



ГЛАВНОЕ УПРАВЛЕНИЕ
МИГРАЦИИ И ОФОРМЛЕНИЯ
ГРАЖДАНСТВА МВД РУЗ

 **RAVNAQ-BANK**

 **PLAYMOBILE**

 **newmax** **MY TAXI**



АДМИНИСТРАЦИЯ
ПРЕЗИДЕНТА
РЕСПУБЛИКИ УЗБЕКИСТАН

 **Universalbank**

 **CLICK**
Evolution

 **KDB Bank**
Uzbekistan



МИНИСТЕРСТВО
НАРОДНОГО ОБРАЗОВАНИЯ
РЕСПУБЛИКИ УЗБЕКИСТАН

 **Beeline**

and other

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